

Mid-State Technical College Shuttle Service

Frequently Asked Questions

1. Does the shuttle offer rides to places other than the college?

Yes. The dorms, clinical locations, practicum locations, and the Simulation Center are some of the places we have provided transportation to in the past. Please include information on your travel needs in your request.

2. Do I need to contact the shuttle if I need to cancel my ride?

Yes. Whether you will miss one day of your reservation or need to cancel altogether, please let us know. We ask that you contact the shuttle at least 4 hours prior to your scheduled pick-up time.

3. Can I use the shuttle for transportation if I don't have a class?

Yes. Any student enrolled at the college may use the shuttle for class or college related activities. On-campus appointments, student engagement events, and work-study shifts are some examples.

4. Will the shuttle pick me up from my house or my job?

No. Other than the dorms, the shuttle cannot pick up or drop off students from locations that do not relate to college activities.

5. I have a car. Can I still use the shuttle?

Yes. The shuttle is a service available to all students, no matter the reason.

6. Where can I find the shuttle route?

The shuttle route is not publicly posted. Our routes change frequently based on requests. Please submit a request to see if we can accommodate your need.

7. How soon can I start riding the shuttle?

The shuttle asks for 48 business hours to review new requests. Depending on the volume of requests coming in, we may be able to respond sooner!

8. If I have car trouble or another urgent need, can the shuttle help?

Yes. If you have an urgent need, please contact the shuttle or stop by one of the college's SSIC desks for assistance.

9. What happens if I miss my shuttle ride?

The shuttle has a 5-minute window of wait-time at all stops. If you miss your shuttle ride, the shuttle will need to continue its route. The team will try to get you on the next available shuttle if possible.

Shuttle Contact Information

Shuttle Email: shuttle@mstc.edu

Shuttle Dispatch Line (Call or Text): 715-581-9284

